



TTS SUPPORT LTD

Unit 4A Bessemer Way Sawcliffe Industrial Estate Scunthorpe North Lincolnshire. DN15 8XE

6 01724289123

✓ operations@ttssupportltd.co.uk

⊕ www.ttssupportltd.co.uk

<u>Customer Details</u>	Bank Details
Company Name:	Account Holder Name:
Registered Address:	Bank Name & Address:
Limited Company: Yes / No	Sort Code:
Company Reg:	Account Number:
VAT No:	

Contact Details	Invoicing Procedure
Main Office Contact:	Work Order Numbers Required: Yes / No
Tel No:	Tel No:
Email:	Email for Work Orders:
Accounts Contact:	Purchase Order Required: Yes / No
Tel No:	
Email:	Email for Purchase Orders:











Trade Reference 1	<u>Trade Reference 2</u>	
Company Name:	Company Name:	
Telephone;	Telephone;	
Email Address;	Email Address;	
Name of Contact:	Name of Contact:	
Average Monthly Spend: £	Average Monthly Spend: £	
Credit Amount Applying For: £ Our terms are 30 days from date of invoice of work done or goods supplied. Additional terms to be agreed with TTS Support Limited by prior arrangement only. TTS Support Limited have the right to withdraw credit at their discretion. By signing the below you are agreeing to TTS Support's Terms of Business below.		
Signed:	Date:	
Printed Name:	Position	
OFFICE USE ONLY		
Credit Check Date:	Checked By:	





Recommended Limit:







Actual Limit

Terms And Conditions:

Terms and conditions ("Terms") are a set of legal terms defined by TTS Support Ltd. They set forth the terms and conditions governing the activities of TTS Support Ltd (Hereby known as TTS) and the customer.

Terms must be defined according to the specific needs and nature of each customer. The below is a general overview of the standard business terms of TTS Support Ltd. Amendments to these terms must be clearly stated, in writing, and signed by both the customer and the managing director. The below terms do not impact nor amend any legal rights for both that of the customer and TTS Support Ltd.

Please read the following terms & conditions carefully. All orders and/or services provided are bound by the following terms and conditions of business;

1. Payment Terms-

- All products purchased will remain the property of TTS Support Ltd until funds have cleared.
- The costs charged will reflect those in effect at the time the quotation was received
- Credit terms are strictly 30 days from date of invoice unless otherwise specified in writing by authorised personnel.
- Agreed Credit Terms must be met, any frequently breached terms may result in revoking your credit limit and/or terms. Any breaches of agreed terms will result in your account being placed on stop and in severe cases your account may be closed entirely.
- Credit limits will be agreed upon opening of account and are subject to credit checks. Credit limits may be increased at a later date if necessary, these will be subject to further checks and must be agreed in writing by both parties. If credit limit recommendation reduces upon periodical review, TTS Support reserves the right to the rightreduce the agreed credit limit via written notification to the customer.
- If the above payment terms are not adhered to, the contract will be deemed breached and TTS Support Ltd reserve the right to;
 - A) Place the account on hold until overdue funds are cleared.
 - B) Charge interest at 3% per month on the balance outstanding from the date payment was due until the date when payment is actually received.
 - C) Cancel or suspend the credit account or contract resulting in all future invoices being rendered immediately due and payable.
 - D) Retain possession of goods supplied.
 - E) Refuse to supply further goods or services to the purchaser.
- Queries must be brought to our attention within 7 working days of receiving the invoice. Any queries made after this date may not be considered and full payment of the invoice will be due. Any correspondence after 7 days regarding the invoice costs will result in a £30 admin charge per attempted query.

2. Cancellations / Returns-

Returns will not be accepted unless faulty or not as agreed. The purchaser will be responsible for costs of any cancelled goods and services that are no fault of TTS Support and the purchaser will be responsible for costs of any cancelled goods and services that are no fault of TTS Support and the purchaser will be responsible for costs of any cancelled goods and services that are no fault of TTS Support and the purchaser will be responsible for costs of any cancelled goods and services that are no fault of TTS Support and the purchaser will be responsible for costs of any cancelled goods and services that are no fault of TTS Support and the purchaser will be responsible for costs of any cancelled goods and services that are no fault of TTS Support and the purchaser will be responsible for costs of any cancelled goods and services that are no fault of TTS Support and the purchaser will be responsible for costs of any cancelled goods and services that are no fault of TTS Support and the purchaser will be responsible for costs of the purchaserLtd. This may include but is not limited to; travel time, mileage, bespoke parts and missed service charges. TTS Support will charge these by their own discretion.

3. Liability-

TTS Support will not be held responsible for personal injury or death caused by negligent use of any goods provided.

4. Warranty and guaranty -

TTS Support Generally does not offer specific warranty periods. However, TTS Support warrants its work will be in accordance with the specifications specified, parts fitted are free of all faults and defects, workmanship will comply with regulations and legislation. Any workmanship below regulation or standard will be credited and / or reattended to rectify fault upon full evidence fault lies with TTS and is not subject to damage, wear and tear or deliberate sabotage.

5. Insurances -

TTS Support holds full insurance for all activities within and authorised by TTS.









